

2021 Beach Sticker Application Overview

Beach Sticker Contact:

City staff are asked to direct any and all questions to the dedicated beach sticker application email / phone:

• Beach sticker phone: (978) 281-9708 (activated April 21, 2021)

Beach sticker application email: <u>bsticker@gloucester-ma.gov</u>

• Starting May 1, 2021 - limited beach sales will be available at Collector's window (as safe social distancing provides), with the following hours:

Mon, Tues, Weds: 8:30am - 3:30pm
 Thurs: 8:30am - 6:00pm
 Fri: 8:30am - 12:00pm

This information is for beach sticker applications, NOT updates for beach lot status or beach assistance; for more on beach status, visit: https://www.facebook.com/gloubeaches

2021 Dates	Application Process, Resources, Rules
April 1, 2021	Starting April 1, 2021, the MAIL-IN beach sticker applications will be available on Gloucester-MA.gov for the public to download, fill-out, and return via mail. Mailed-in applications are estimated to be processed and sent in the mail back within two (2) weeks of receiving the complete packet.
Mail-in Applications for Beach Stickers are available to download, fill-out and mailback (or drop-off hard application)	
	Beach sticker page can be seen here: http://eleverster.gov/CF4/Peach Sticker Application
	 http://gloucester-ma.gov/654/Beach-Sticker-Application Beach sticker 2021 application PDF direct download link seen here:
	http://gloucester-ma.gov/DocumentCenter/View/7446 This link may not work by visiting direct, please use the above link for
	the best link to download the application
	Applications can also be picked up at City Hall during normal hours with our front security desk; Completed applications can be dropped off via City Hall security or CFO dropbox, too.
	In-person applications being dropped off will be mailed a sticker within two (2) weeks - no stickers will be issued upon April 2021 application drop-off.
	 Across April 2021, all applications received should expect their stickers to be mailed back within two weeks, with a targeted goal of May 1, 2021 - no stickers will be issued in person at City Hall until May 1, 2021.

April 21, 2021

Mail-in Application Processing

Beach sticker phone: (978) 281-9708

Internal ext: 4145

Beach sticker email:

bsticker@gloucester-ma.gov

Mail-in Beach Sticker applications will be processed and verified that the information reflects *a Gloucester domicile*, as <u>Ordinance Code outlines below</u>. No special accommodations will be made, as usual, but support will be available via the Beach contact information provided above.

- Full beach / beach sticker regulations can be seen here:
 - DPW Regulations page: http://gloucester-ma.gov/307/Regulations
 - Beach Regulations page:
 http://gloucester-ma.gov/752/Beach-Regulations
 - PDF Resident Beach Sticker Regulations download link: http://gloucester-ma.gov/DocumentCenter/View/5647

Accommodations will be provided to those without access to the internet, and/or those with disabilities or hardships to City Hall as safe social distancing guidance provides. The Treasurer / Collector area will have a dedicated window to help support Summer Beach Sticker sales starting May 1, 2021.

May 1, 2021

In-Person Beach Sticker Sale (with gathering limits still in place - special beach sticker window to open)

Beginning May 1, 2021, the public may visit City Hall Treasurer / Collector Beach Sticker window, however, due to ongoing COVID-19 safety protocols, only a limited number of people will be allowed in the building. Security personnel will ask the public to wait outside to queue - regardless of inclimate weather. *The Kyrouz Auditorium will not be open for sticker sales across 202*1, the Treasurer / Collector window will be utilized only.

Treasurer / Collector Beach Sticker window hours on 1st Floor ONLY will be:

• Mon, Tues, Weds: 8:30am - 3:30pm

Thurs: 8:30am - 6:00pmFri: 8:30am -12:00pm

Please note, due to COVID-19 guidelines, we will be limiting the number of patrons at the window and inside the City Hall lobby. Please be prepared to wait outside.

The public is strongly encouraged to utilize online application download / printing to avoid in-person sticker sales as public safety and public health remain critical priorities.

Beach Stickers FAQ

- Q: What is the status of my application? Did you get it?
 - A: Refer any requests for beach stickers status to contact <u>bsticker@gloucester-ma.gov</u> or calling 978-281-9708.
- Q: Can I drop off my application and pick up my sticker?
 - A: After April 1, 2021, stickers for any applications received and processed will be mailed only. Starting May 1, 2021, the CFO / Treasurer will open a new beach sticker window but limited amounts of public will be allowed in due to ongoing COVID regulations.

• Q: What is the status of the beaches today?

A: Please refer to the Gloucester DPW Beaches Facebook page at:
 <u>https://www.facebook.com/gloubeaches</u>; city pages will try to reflect the current status but are subject to change quickly so DPW sources remain the best contacts for latest beach information. Beach Sticker lines will *NOT* have any information about current beach status, nor traffic insights.

• Q: Why did my beach sticker application get denied?

 A: Please contact the group email at: <u>bsticker@gloucester-ma.gov</u> or calling 978-281-9708 to leave a message. Someone will return your call within two (2) business days.

• Q: I'm a seasonal resident and my registration paperwork has various addresses which show my resident status.

A: We provide resident stickers to those who qualify via <u>ordinance</u>, which requires a
 Gloucester domicile listed on your vehicle registration. If you would like more support,
 please call the group beach number at 978-281-9708 or contact the group email
 <u>bsticker@gloucester-ma.gov</u> and someone will follow-up within two (2) business days.

• Q: Will there be non-residential stickers be available to purchase via mail or in-person?

 A: A limited number of non-residential stickers will be available using the same process for residents as outlined above. We encourage you to apply as soon as possible.

• Q: Can I purchase a Resident Sticker at the beach?

 A. Residents with a Gloucester registration can also purchase a temporary beach sticker (voucher) at the beach until June 18th. Permanent stickers will be mailed within approximately (2) two weeks.

• Q: I got a ticket but I have a sticker, how can I appeal this?

 A: Please review and complete the information needed on the actual ticket to begin the appeal process. For more information on hearings, please email: bsticker@gloucester-ma.gov